

**“OFFICE OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA”  
9, Deen Dayal Upadhyay, Marg, New Delhi - 110124**

**NO. : 379 /Welfare\_IT/27/2015-16**

**Dated: 14.10.2015**

**Subject:-Quotations for COAMC of LAN System.**

**Madam/Sir,**

Sealed quotations are invited from the vendors concerned for "Comprehensive On-Site Annual Maintenance Contract" of entire LAN Systems including all hardware/software and other active & passive (I/Os cabling etc.) components in this office i.e. O/o the Comptroller and Auditor General of India, 9, Deen Dayal Upadhyay Marg, New Delhi-110124.

Sealed cover with superscript "Quotation for Comprehensive Annual Maintenance Contract for LAN System" addressed to "The Director (P), Office of the Comptroller and Auditor General of India, 9, Deen Dayal Upadhyay Marg, New Delhi-110124 shall be submitted to Shri Parvez Hasan, Sr. Administrative Officer (Welfare\_IT) in Room No. 305 at 3<sup>rd</sup> floor of this office in person on or before **28.10.2015** by 3.00 pm and bid will be opened on the same day at 4.00 PM. Necessary terms & conditions of the tender are listed in the Annexure (enclosed). A copy of this tender enquiry is also available in this office's website <http://www.saiindia.gov.in>.

**Yours truly,**

**(PARVEZ HASAN)**  
Sr. Administrative Officer (WeI\_IT)

**LAN system at Office of the Comptroller and Auditor General of India, 9, Deen Dayal  
Upadhyay Marg, New Delhi-110124**

<b>S. No.</b>	<b>Description of items</b>	<b>Location</b>	<b>Quantity</b>
1.	<b><u>Active Components</u></b> SITC of Server bases central VLAN server workstation cum control switch	4th Floor	1
	Central switch with redundant power supply and equipped with following: 1000 BaseX SX ports 16 Nos. 1000 BaseX T ports 16 Nos. Layer 3 Switching VLAN 10/100 Base T Ports 144 Nos.		1 8 *2 1 * 16  48 * 3
	<b><u>Networks Management Software</u></b>		
2.	SITC of Access Switches: 48 Port 10/100 Base T,2 10/100/1000 Base T Ports and 2 Gbic Modules	Ground to 5th Floor	13
3.	SITC of Access Switches: 24 Ports 10/100 Base T,2 10/100/1000 Base Ports and 2 Gbic Modules	Ground to 5th Floor	19
4.	SITC 1000 Base SX OFC Modules etc. (Server Room)	4th Floor	24 approx
5.	SITC of Access Point for wireless LAN etc.	Auditorium, Conference and meeting rooms at 1st 3rd & 5th Floor	15 approx
6.	SITC of 3 PCI LAN Adaptor for PC		50 approx
7.	SITC of 3 COM LAN PC card with XJACK antenna for Laptop etc.		50 approx
<b>B</b>	<b><u>Passive Components</u></b>		642
1.	CAT 6 RJ45 modular jack with face plate		approx
2.	CAT 6e Giga speed patch cord 7 feet and factory terminated at both ends		620 approx
3.	CAT 6 cabling in rack in electrical switch room each floor along with port switches etc.		620 approx.
4.	CAT 6 24 ports UTP Jack Panel	Ground to 5th Floor	34 approx
5.	12 Ports enclosures loaded with SC Couplers (Rack Mount)	Ground to 5th Floor	18
6.	SC Connector epoxy Less MM Complete	---do--	144 approx
7.	SC Connector epoxy less MM complete	---do---	30 approx
8.	SC MTRJ Patch Cord MM Complete	----do--	
9.	Data Rack 36 U with cable Manager AC distribution Box	----do--	4
10.	Data Rack 12 U with cable Manager AC distribution Box	----do--	2
11.	Data Rack 42 U with cable Manager AC distribution Box	----do--	1

(Parvez Hasan)  
Sr. Administrative Officer (Wel\_IT)

**'Annexure'**  
**(Terms & conditions)**

1. This office does not bind itself to accept the lowest tender and reserves the right to reject any or all the tenders received without assigning any reason whatsoever. Inadequate or incomplete tenders in any respect or the prescribed conditions are not fulfilled are liable to be rejected. Canvassing in any form by the tenderers/vendor will result in rejection of their tenders.
2. The AMC shall be purely comprehensive in nature, which includes all hardware/software instruments, components, fixtures & installations (IOs/Cables/Connectors/fan etc.) except batteries & rack etc.
3. However, details list of parts and nature (consumable/non consumable) thereof to be included or excluded under the proposed CAMC shall clearly be mentioned by the bidder/renderer in their respective quotation (s).
4. **All the major hardware item (s) and other important installations shall be checked/serviced thoroughly at least once in every two months and a report thereon shall be submitted to this office. The contractor shall bring materials/labours required for the purpose.**
5. Payment shall be made at the end of each quarter proportionately after rendering satisfactory services at this end. The contractor shall also furnish the proof of remittance of tax (received from this office) quarterly.
6. The tenderer should be having annual turnover worth Rs. 50 lakh or more. Copies of the IT returns/Balance sheets etc. alongwith the copies of vendor/firm's audited accounts, wherever is applicable for the last three financial years shall be furnished.
7. The tenderer/firm must submit the copies of TIN/PAN Number etc.
8. An "Earnest Money Deposit (EMD)" to the tune of Rs. 20,000/- (Rupees twenty thousand only) in the form of crossed Demand Draft drawn in favour of "PAO, Pr. AG (Audit), Delhi shall be submitted.
9. The successful tenderer hereafter referred to as Contractor, has to furnish 'Bank Guarantee' for an amount equal to 10% of total contract value which will be released on completion of the warranty/support period.
10. All the complaints, which shall be unlimited, made by the users' concerned of this office throughout the contract period, shall be attended immediately. If any complaint is not attended within the stipulated time period, appropriate penalty, which shall be decided by the competent authority of this office, per complaint beyond the stipulated time shall be imposed till the completion of work/call closure.
11. If any item (s) or part thereof is to be removed from the user's site, then the contractor shall arrange (i) to deploy his labour (s) to shift the item out of this office premises (after getting prior approval of the competent authority) (ii) to replace faulty parts or to provide suitable standby item (s) immediately alongwith consumable and non-consumable relevant/spare parts (if any).
12. If any defect (s) is (are) noticed or any complaint made by the users during the contract period, the levy of compensation for any dislocation of work due to delayed

rectification or any other reason, will be decided by the competent authority of this office to enforce penalty claim form the contractor.

13. If for any reason, the contractor is not able to attend the complaints/problem, the job shall be got done from some other firm or from the open market at the risk and cost of the contractor and the expenditure incurred thereon shall be recovered from the contractor. This may also entail the termination of the contract.
14. The vendor shall not sublet the whole or part of the works, except where otherwise provided in the contract, without the prior written consent of the competent authority of this office. Such consent, if given, shall not relieve the contractor from any liability or obligation under the contract and he shall be responsible for the acts, defaults and neglects of his and any of his agents' servants or workmen.
15. The contractor shall at all times during the currency of contract confirm to and comply with the regulations and bye laws of the Government of NCT of Delhi or Central Government or of this office and of all other local authorities, the provisions contained in the various labour acts enacted by the State Legislature and Parliament in force and the rules made there under including those under Minimum Wages Act, Workmen Compensation Act, Provident Fund Regulation etc., for welfare and protection of workers or for the safety of the public and other insurance provisions.
16. The contractor shall indemnify this office against any liability for compensation due to injury to his own workmen or to other persons inside the office premises while executing any of the work(s) under the contract and for any damage to the property.
17. The contractor shall had over entire system (s) including all hardware and other installations of this office, which are under AMC in working condition on expiry of the contract.
18. The vendor in regards to any repair work will provide patch cords and RJ 45 Jack during the COAMC.
19. The contract of the successful vendor shall be continued upto three year, if vendor follow all ibid terms & condition and provide satisfactory services.
20. The contractor, his sub-contractors, employees and agents shall keep the facts coming to their knowledge during or in connection with the performance of the AMC as ***CONFIDENTIAL***.

**(PARVEZ HASAN)**

Sr. Administrative Officer (WeI\_IT)

